

HR351 Managing an Inter-Agency Transfer

Managing an Inter-Agency Transfer Overview

The Transfer Employee business process refers to the movement of an employee from one position to another position. This Job Aid addresses the following transfer transaction, otherwise known as Inter-Agency Transfers:

An employee transfers from one state Agency to another state Agency

Coordination between the Sending and Receiving Agencies is imperative as the effective dates and Action/Reasons of the transactions must be entered correctly by both Agencies to prevent inaccurate breaks in service and healthcare. The Sending Agency should enter a Termination/Transfer Out transaction, and the Receiving Agency should enter a Hire/Transfer In (XXX) transaction. The Sending Agency enters the transfer date (e.g., termination/transfer out effective date) as the day after last day worked (e.g., transfer date is 1/1/2025, but last day worked was 12/31/2024). The Receiving Agency must use the same date or the next day to prevent a break in service. The DHRM Policy Team recommends the following:

"The Receiving Agency should consult with the Sending Agency and determine the resignation/separation date. If there is a difference that involves a few days, then we encourage the former agency to approve the employee's use of LWOP and expand the separation date so there is no break in service."

If applicable, the Receiving Agency must also update the employee's Agency Provided Email address in Personal Data, update the employee's telework agreement and process a leave balance adjustment.

All salaried employees who are transferring from one Agency to another must be terminated from their Sending Agency prior to being hired into their Receiving Agency. When these employees are in active salaried positions in both Agencies, Anthem, Aetna, and other healthcare providers receive data files that show the employee as active in two Agencies, which results in both records cancelling. When this data mismatch occurs, the healthcare vendors do not receive the updated information regarding the Agency change, and the transferring employee loses health benefits coverage.

Transferring an employee from one Agency to another, the Agency Benefits Administrator will need to review benefit elections of the employee once the transfer to the Receiving Agency is complete. See the Job Aid titled **BN361 Managing Terminations and Transfers** for more details. This Job Aid is located on the Cardinal website in **Job Aids** under **Learning**.

If the Receiving Agency uses Cardinal Absence Management, the HR Administrator of the Receiving Agency should request the salaried employee's leave balances as of the date of transfer from the Sending Agency. Leave balances do not transfer automatically in Cardinal, therefore the Receiving Agency will have to process a balance adjustment in the Time and Attendance module when the transfer is complete. For further details on balance adjustments, see the Job Aid titled **TA374**Managing Absence Balances. This Job Aid is located on the Cardinal website in Job Aids under Learning.

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Per DHRM policy, Service Credit for Annual Leave Accruals, the annual leave accrual rate is determined by using state service and a veteran's service in the military, National Guard or Reserves. A Veteran's service is determined by adding the net active service, total prior active service, and total prior inactive service data found on the form DD-214. To assist in identifying employees who are eligible, the RHR294-Disability and Veteran Service Report can be used. In order to run this report, the user must have the manager role due to the disability information on the report.

Navigation Note: Please note that there may be a **Notify** button at the bottom of various pages utilized while completing the processes within this Job Aid. This "Notify" functionality is not currently turned on to send email notifications to specific users within Cardinal.

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Revision History

Revision Date	Summary of Changes
11/25/2025	Note added to the <u>Agency Next Steps After Entering the Inter-Agency Transfer</u> section regarding Direct Deposit information.
11/14/2025	Direct Deposit information added to the <u>Updating the Employee Job Data</u> section, including references to the Request Direct Deposit page.
4/29/2025	Updated the screenshot of the Benefit Program Participation page (Section 1, after Step 36), updated the screenshot of the Benefits Administration Eligibility section (Section 1, step 38), and added additional information regarding the Eligibility Fields.
3/1/2025	Updated the screenshots of the Search pages (<u>Section 1</u> , after Step 1; <u>Section 2</u> , after Step 1; <u>Section 3</u> , after Step 1). Added reference information to the Overview of the Cardinal HCM Search Pages Job Aid.

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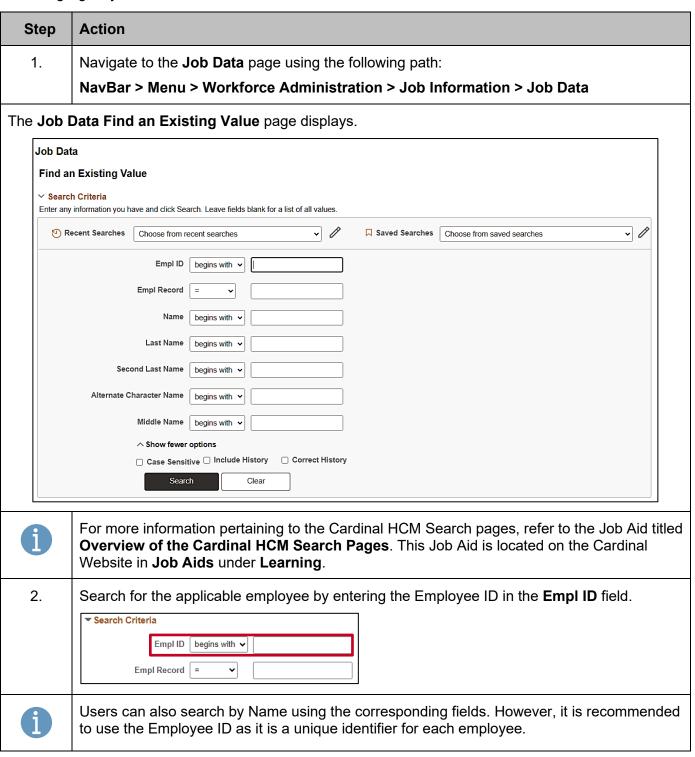


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Sending Agency Tasks

Termination/Transfer Out

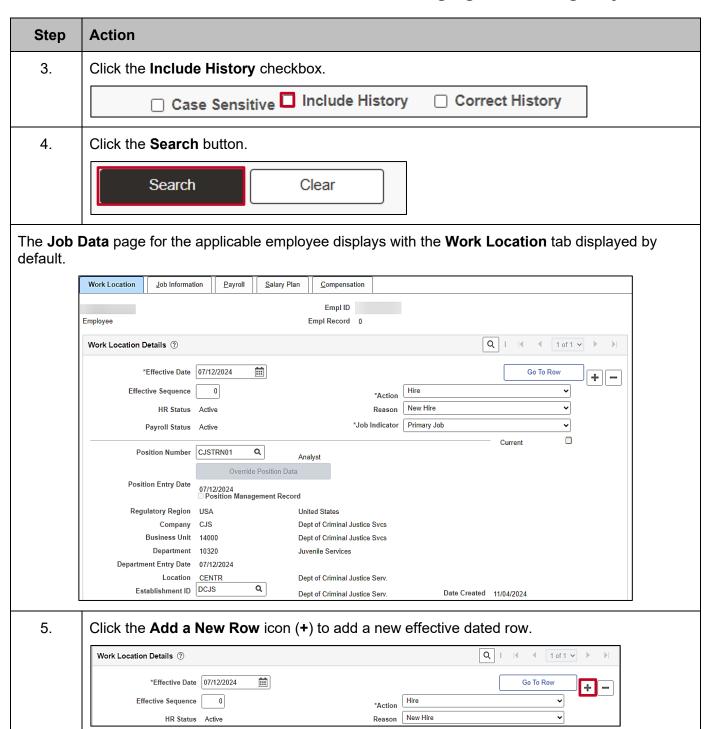
Before beginning, the Sending Agency must coordinate the termination effective date with the Receiving Agency.



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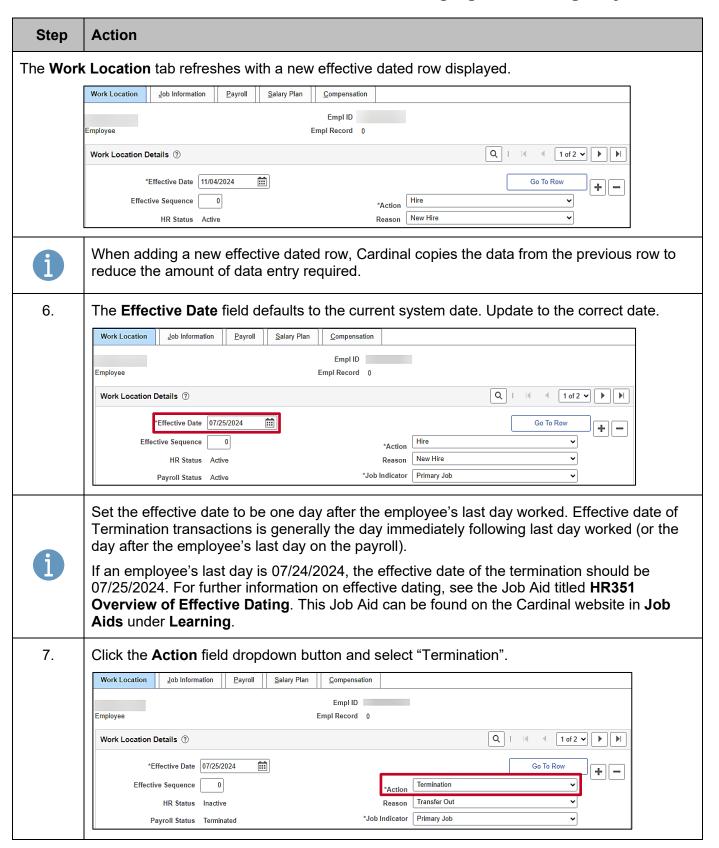
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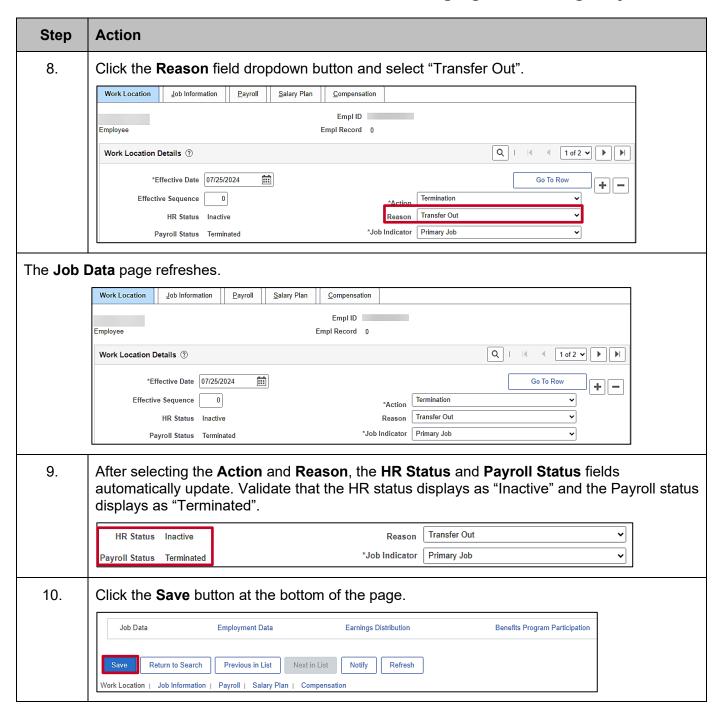
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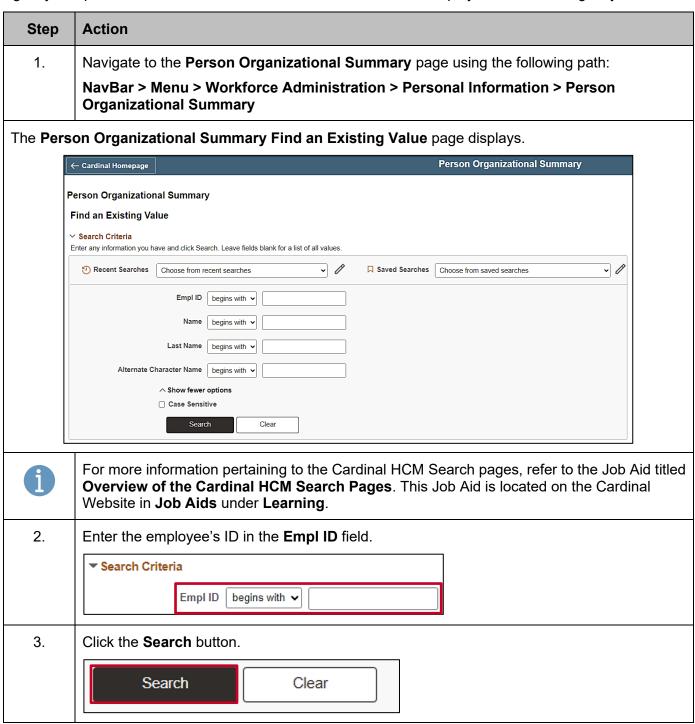


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Receiving Agency Tasks

Reviewing Person Organizational Summary

The Receiving Agency must review the **Person Organizational Summary** page to ensure the Sending Agency has processed the termination transaction to transfer the employee out of their Agency.



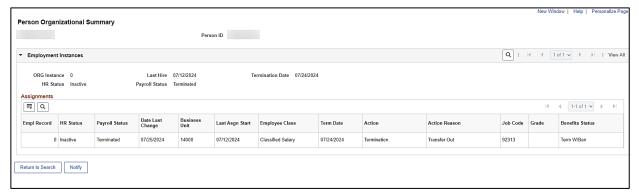
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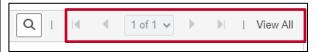
Step Action

The **Person Organizational Summary** page displays the employee's Empl Records in order starting with Empl Record 0.

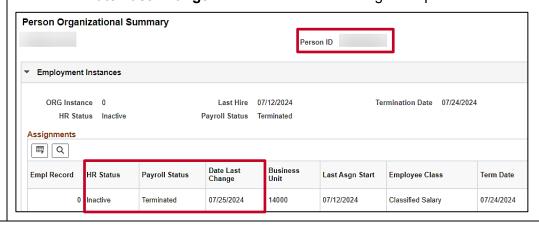




To navigate to the desired Empl Record, if there are more than one, use the navigational arrows or **View All** link in the top right portion of the page.



- 4. Review the information and validate that it is consistent with the information obtained from the Sending Agency. If the information is not consistent, contact the Sending Agency and/or employee. At a minimum, the following information should be reviewed:
 - a. **Person ID** field: Employee ID is displayed at the top of the page. Make a note of the Employee ID as it will be needed to complete the transfer action.
 - b. **HR Status** field: Should be "Inactive". If it is "Active", contact the Sending Agency and/or employee to coordinate the timing (date) for the termination and new hire/rehire transaction.
 - c. **Payroll Status** field: Should be "Terminated". If the status is not "Terminated", contact the Sending Agency and/or employee to coordinate the timing (date) for the termination and new hire/rehire transaction.
 - d. **Date Last Change** field: Should match the agreed upon effective date.



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Step	Action
i	The Sending and Receiving Agencies MUST coordinate the effective date of termination and hire/rehire to prevent a break in service. To evaluate the impact of a possible break in service, see the Job Aid titled HR351 Managing Service Dates and Breaks in Service . This Job Aid can be found on the Cardinal website in Job Aids under Learning .
5.	Continue with the hire/rehire action if the record is as expected and the Sending Agency completed the termination action. If the record is not as expected or if the Sending Agency has not completed the termination action, reach out to the Sending Agency to verify the status and effective date before updating the employee's Job Data.

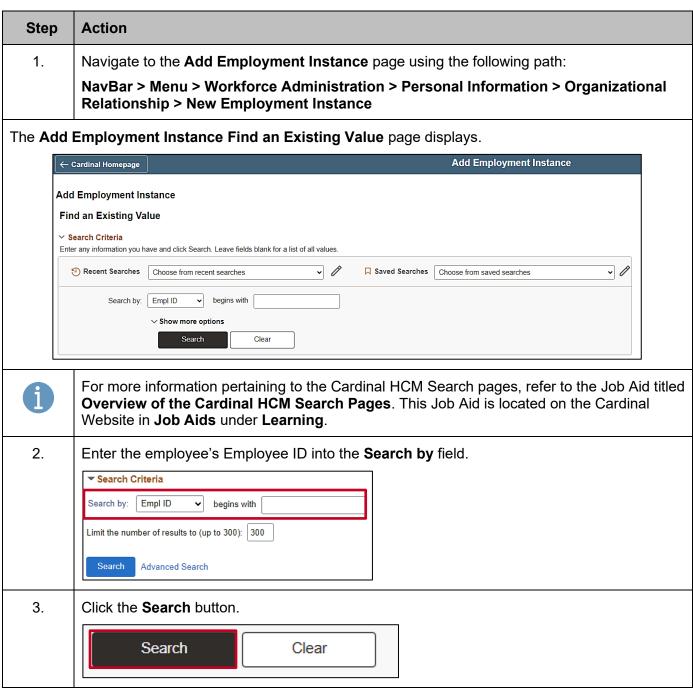
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Updating the Employee Job Data

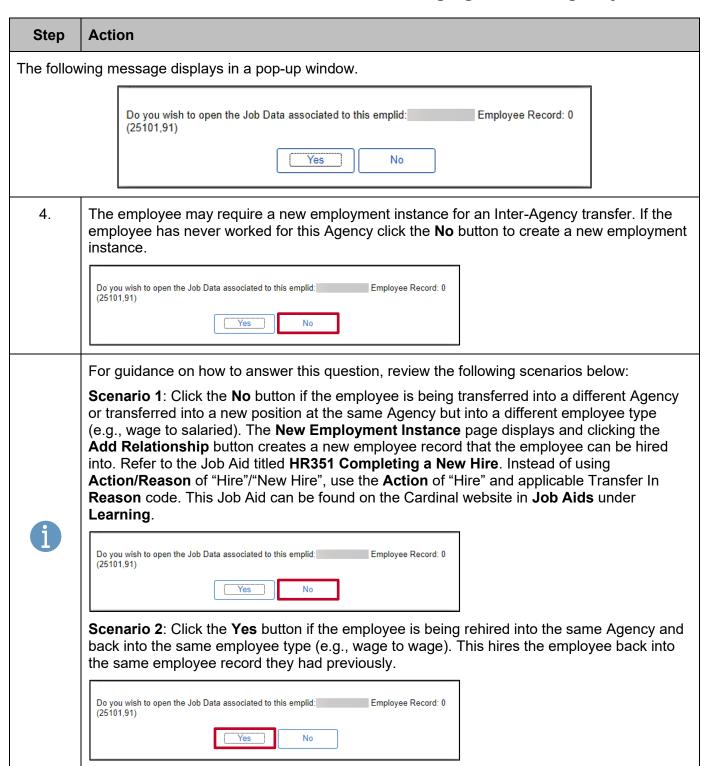
Validate the position information is correct prior to updating the employee's job data. If the position data is incorrect, cancel the action and make corrections to the position before assigning the employee to the position.



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Step Action The **New Employment Instance** page displays when the user clicks the **No** button. Add Employment Instance ⟨ Person Org Summary **New Employment Instance** Empl ID Empl Record Add Relationship 5. Click the **Add Relationship** button. **New Employment Instance** Empl ID Empl Record The Employee Record increments to the next sequential number. The Add Employment Instance page refreshes with the Work Location tab displayed by default. Work Location Job Information Salary Plan Empl ID Employee Empl Record 1 Work Location Details ? *Effective Date 11/04/2024 iii Go To Row Effective Sequence Hire *Action HR Status Active Reason *Job Indicator Primary Job Payroll Status Active Calculate Status and Dates m Current Q Position Number Override Position Data Position Entry Date 蘁 Position Management Record *Regulatory Region USA Q United States Q *Company ٩

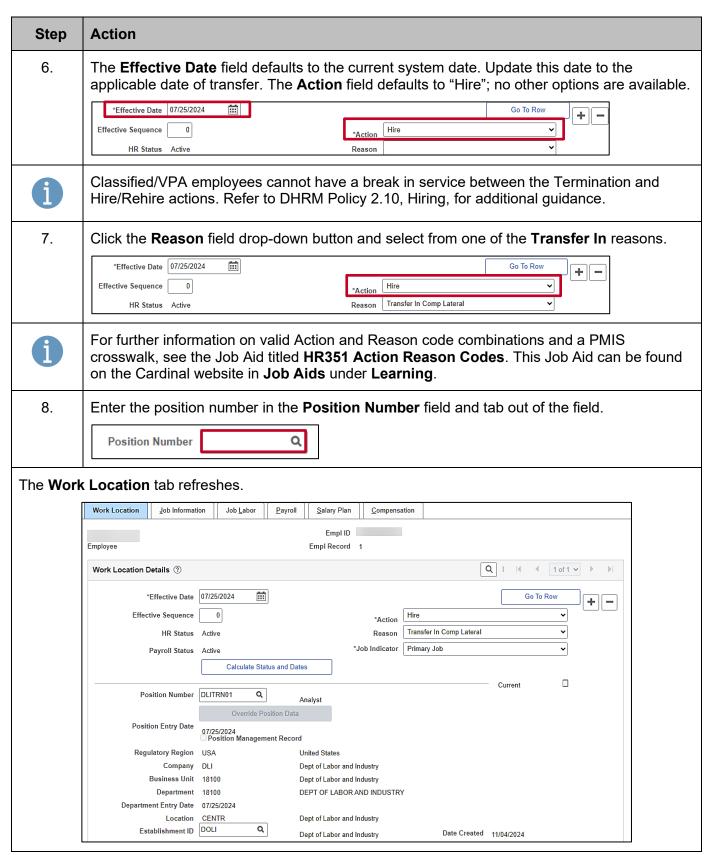
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Department of Accounts

*Business Unit 15100



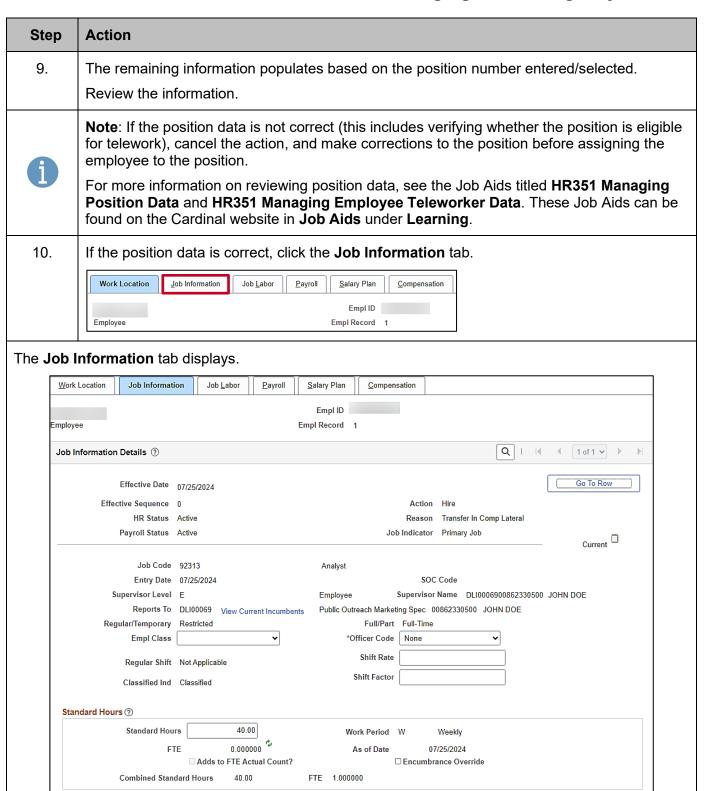
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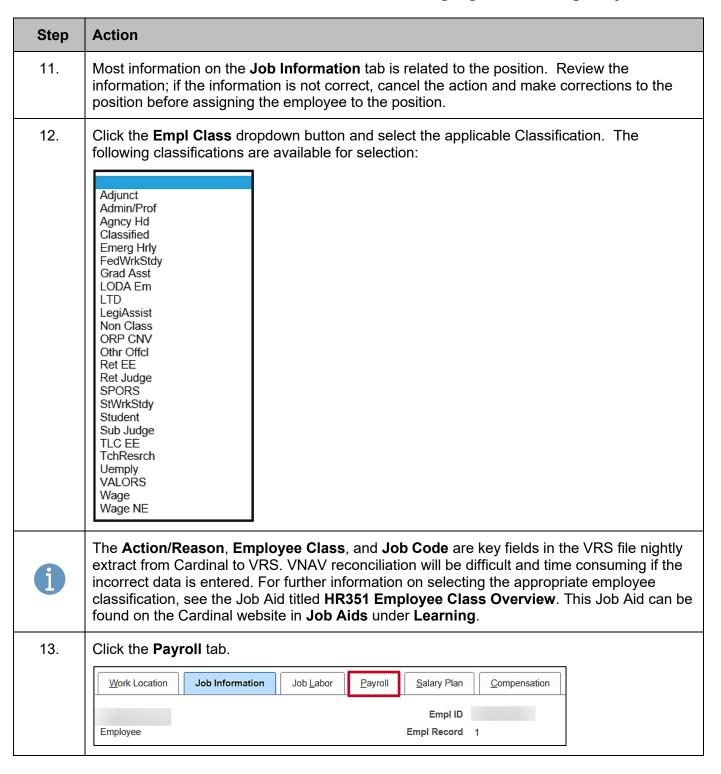
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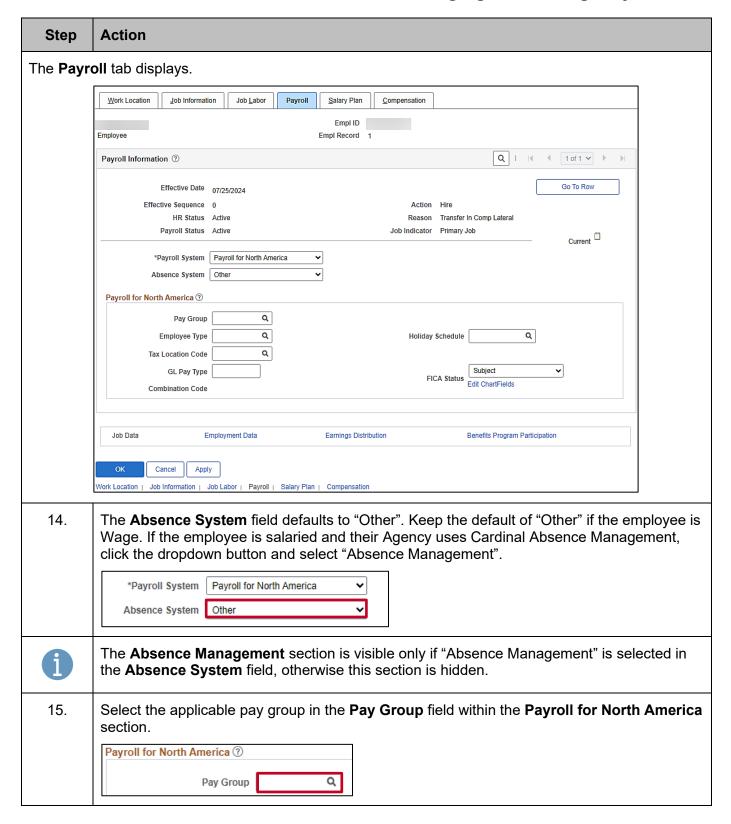
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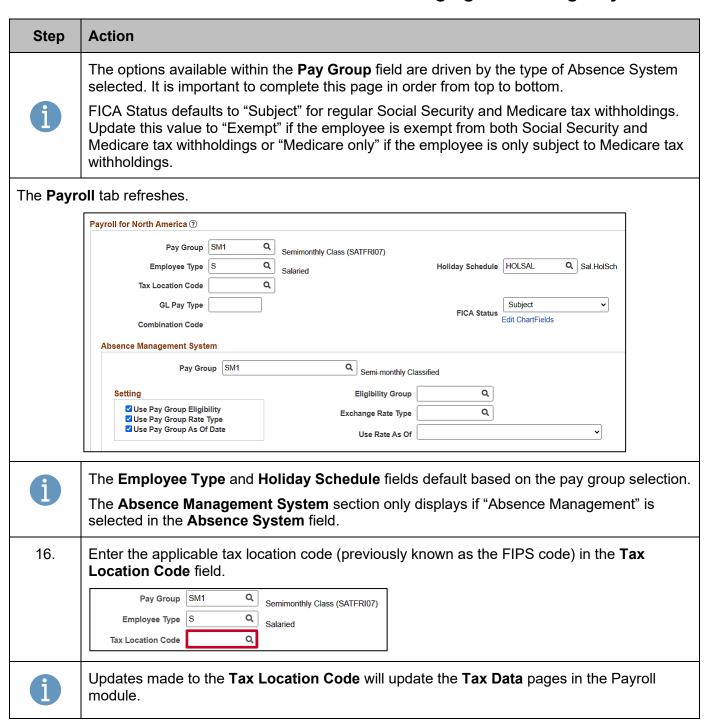
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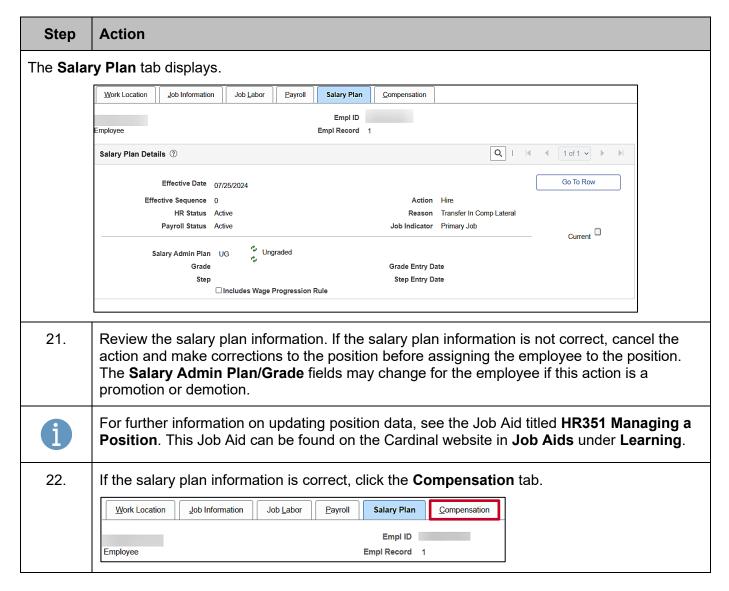
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Step	Action
17.	Select the same pay group in the Pay Group field within the Absence Management System section as was selected in the Pay Group field within the Payroll for North America section if the pay group is not auto-populated.
	Absence Management System Pay Group SM1 Q Semi-monthly Classified Setting Eligibility Group Q Use Pay Group Eligibility Exchange Rate Type Q Use Pay Group As of Date Use Rate As of Vse Rate As Of V
18.	Select the appropriate eligibility group in the Eligibility Group field. Absence Management System Pay Group SM1 Q Sent monthly Classified
	Pay Group SM1 Q Semi-monthly Classified Setting Eligibility Group Q Use Pay Group Eligibility Exchange Rate Type Q Use Pay Group As of Date Use Rate As of Vs. Rate As o
i	For further information on updating the Eligibility Group field, see the Job Aid titled TA374 Absence Management Leave Types and Eligibility . This Job Aid can be found on the Cardinal website in Job Aids under Learning .
19.	De-select the Use Pay Group Eligibility checkbox.
	Absence Management System Pay Group SM1
20.	Once the payroll information is entered, click the Salary Plan link at the top of the page.
	Work Location Job Labor Payroll Salary Plan Compensation Employee Empl Record 1
	Emproyee Emproyee

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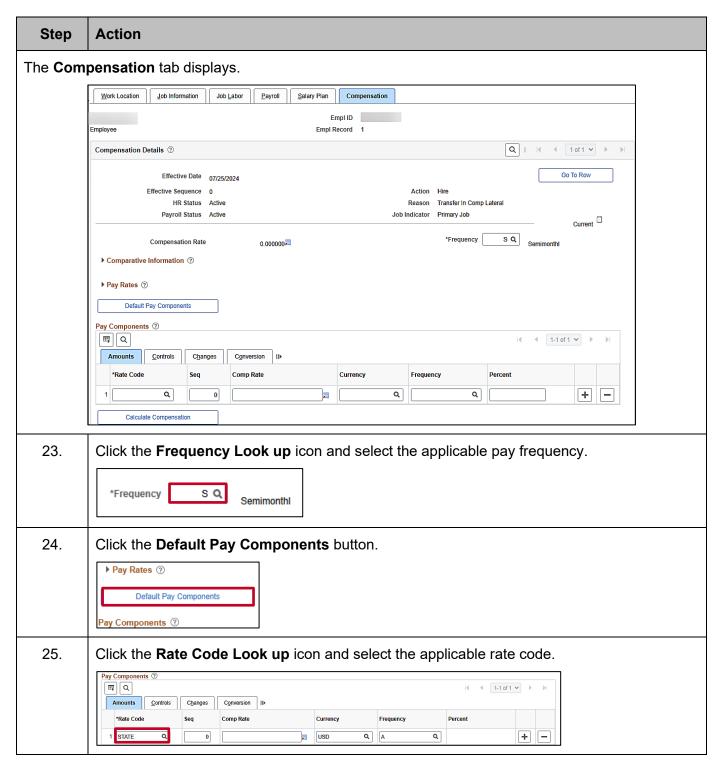
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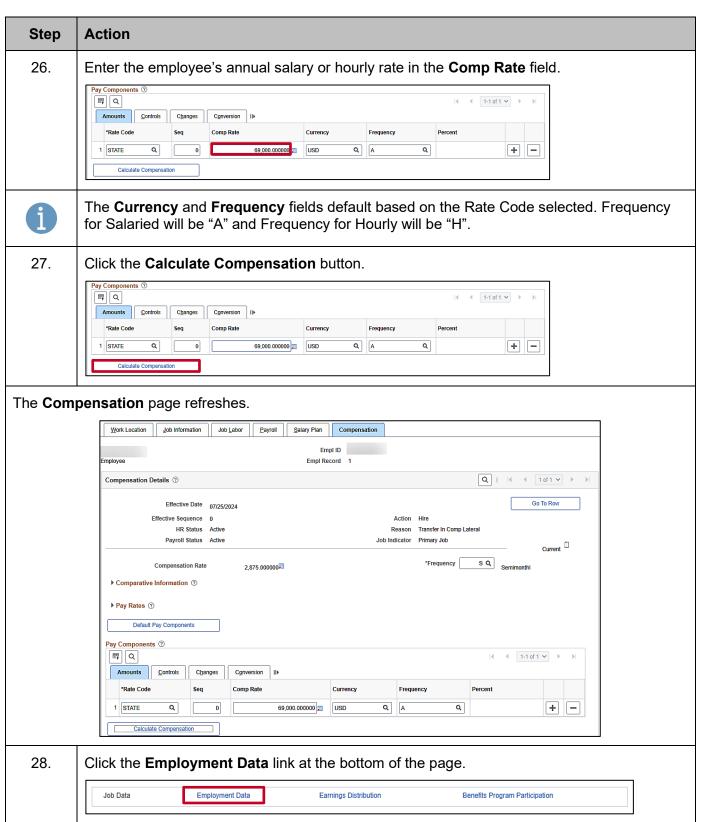
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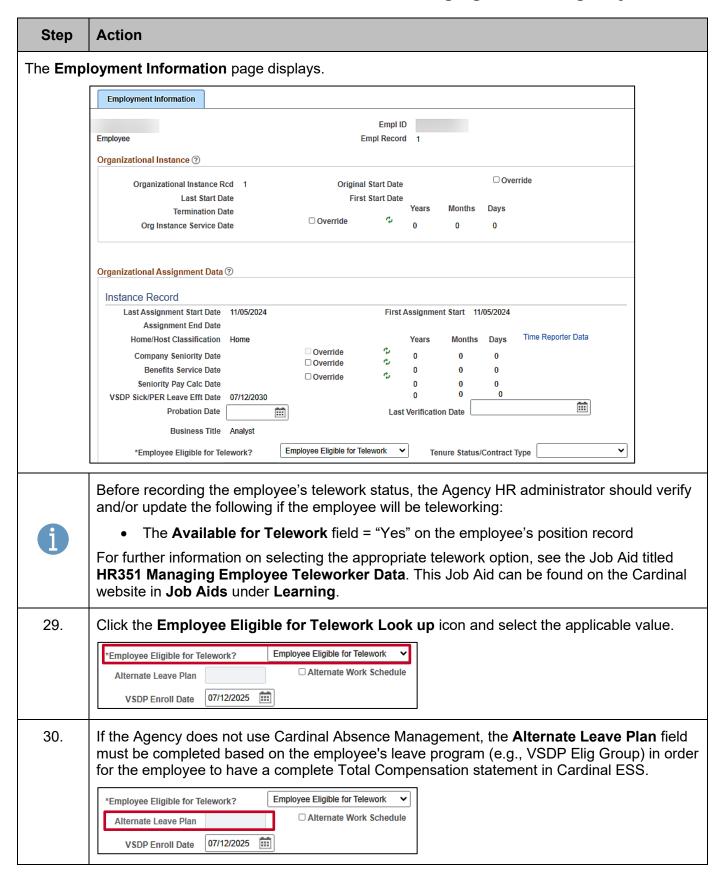
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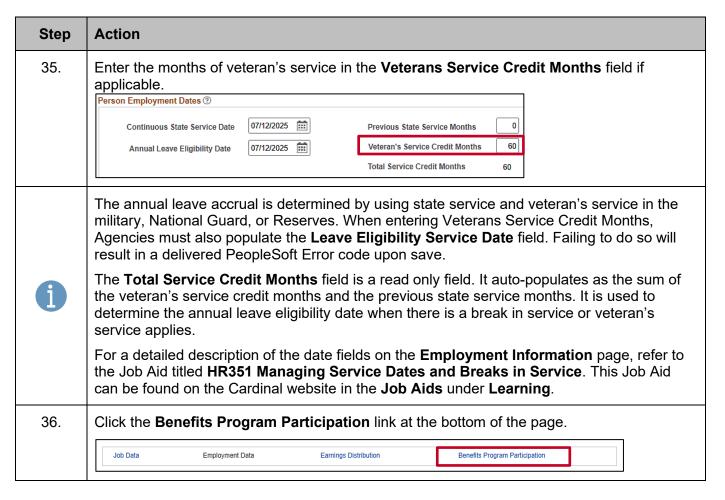
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Step	Action
31.	Enter the enrollment date in the VSDP Enroll Date fields. This field is provided to VNAV and is used by the VSDP vendor to determine the program enrollment date. *Employee Eligible for Telework?
32.	Enter the original hire date in the Continuous State Service Date field. This field is used to determine eligibility for legislative pay increases for all salaried employees, as well as severance, benefits at layoff for VPA covered employees (if applicable). Person Employment Dates Continuous State Service Date 07/12/2025 Previous State Service Months 0 Veteran's Service Credit Months 60 Total Service Credit Months 60
33.	Enter the original hire date in the Annual Leave Eligibility Date field. This field must be updated for all VPA covered employees and salaried employees for Agencies that use Cardinal's Absence Management and auto populates the Company Seniority Date field. Person Employment Dates © Continuous State Service Date 07/12/2025 Previous State Service Months 0 Veteran's Service Credit Months 60 Total Service Credit Months 60
i	If a correction is needed for the Annual Leave Eligibility Date , use the Action / Reason combination of DTA / LED and then enter the correct date. For further information on Action Reasons, refer to the Job Aid titled HR351 Action Reason Codes . This Job Aid can be found on the Cardinal website in Job Aids under Learning .
34.	Enter the service months in the Previous State Service Months field. This field is used when there is a break in service (Rehires only). For further information on breaks in service, refer to the Job Aid titled HR351 Managing Service Dates and Breaks in Service . This Job Aid can be found on the Cardinal website in Job Aids under Learning . Person Employment Dates ** Continuous State Service Date

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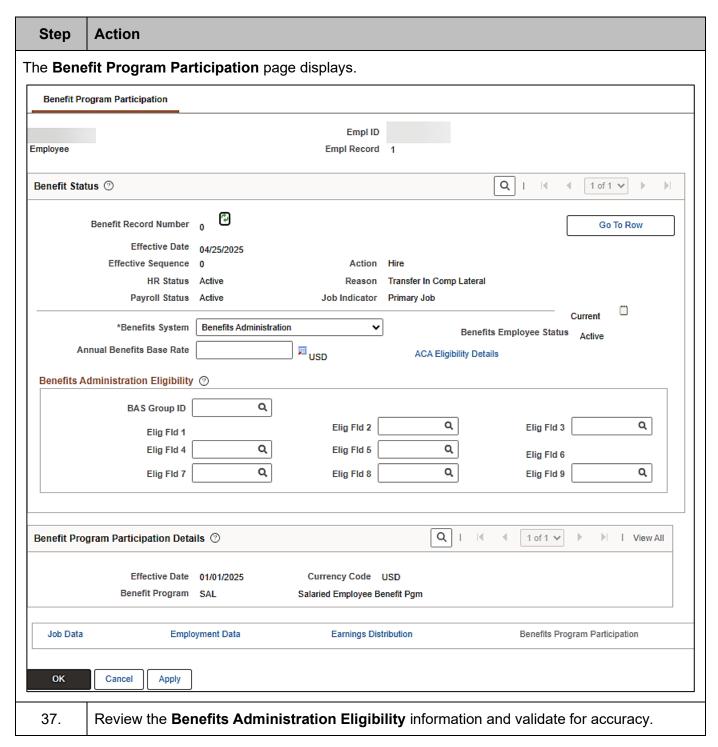
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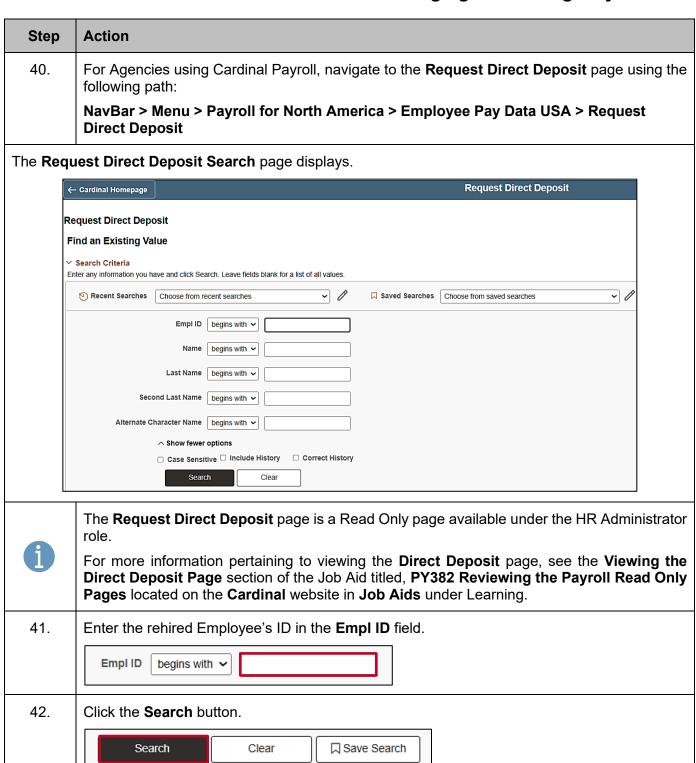
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Step	Action
38.	Complete the Elig Fld 2, Elig Fld 3, Elig Fld 8, and Elig Fld 9 fields based on the following:
	 Elig Fld 2 - select the applicable Healthcare Group ID (Department value). These values are provided to the health benefit vendors and reflect the group in which the employee is enrolled (DHRM provided 9-digit number) Elig Fld 3 - select "Y" when time is entered by the employee or select "N" when time is entered by a Timekeeper or time is interfaced. Elig Fld 3 should only be completed for PY/TA Agencies. Otherwise, Elig Fld 3 should be left blank. Selecting "Y" gives the employee modify access to the timesheet. Selecting "N" or leaving the field blank gives the employee view only access to the timesheet Elig Fld 8 - select the applicable pay frequency (e.g., salaried is "12-24" and hourly is "12-26") Elig Fld 9 - select the applicable value. These values represent the nature of the employee and how the employee health premiums are paid. Select the breakdown of how the benefits payment will be split between the employee (EE) and the employer (ER)
	BAS Group ID Q
	Elig Fld 1
i	Do not make any updates to the Benefit Program Participation Details section. For further information on Eligibility Configuration Fields, see the Job Aid titled BN361_Overview of the Eligibility of Configuration Fields . This Job Aid can be found on the Cardinal website in Job Aids under Learning .
39.	Click the OK button at the bottom of the page.
	Job Data Employment Data Earnings Distribution Benefits Program Participation OK Cancel Apply
The New	Employment Instance page returns.
	Person Org Summary Add Employment Instance
	New Employment Instance
	Empl ID Empl Record 1 Add Relationship

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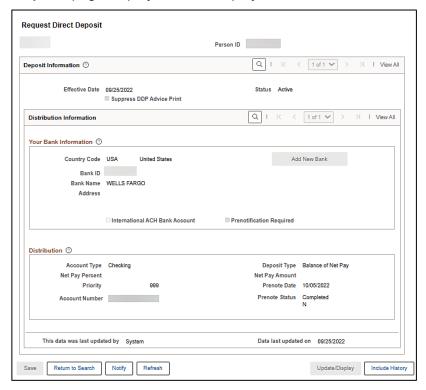
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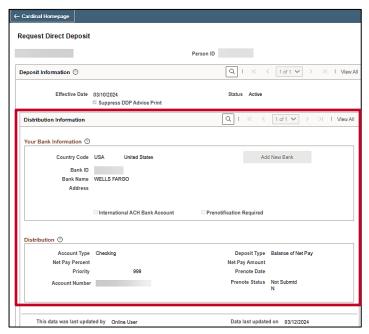
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Step Action

The **Request Direct Deposit** page displays for the employee.



43. Confirm the previous Direct Deposit information is accurate based upon the employee's paperwork.



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Step	Action
44.	If the Direct Deposit information differs from the Direct Deposit form provided by the employee during onboarding, the HR Administrator must reach out to the Agency Payroll Administrator promptly to have the Direct Deposit information updated in Cardinal prior to Payroll confirmation.
45.	Continue to the Agency Next Steps After Entering the Inter-Agency Transfer section of this Job Aid.

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Agency Next Steps After Entering the Inter-Agency Transfer

Be sure to enter/review the employee's citizenship, the employee's personal data, and add telework agreement if one has been established/approved.

 For further information on entering citizenship information, updating personal data and telework, see the Job Aids titled HR351_Viewing and Modifying Personal Data and HR351_Managing Employee Teleworker Data. These Job Aids can be found on the Cardinal website in Job Aids under Learning

If the Agency requires the Employee Activity Report to be placed in the personnel file, be sure to run the **Employee Activity Report**. This report can be found in the **Cardinal HCM Human Resources Reports Catalog**. The reports catalog can be found on the Cardinal website in **Reports Catalog** under **Resources**.

Communicate with the employee to complete state and federal withholding forms, direct deposit elections, etc. per established business practices:

- Each employee has one Direct Deposit record, and all active accounts on the Direct Deposit page are used by every Agency that pays the employee (via Cardinal). These records are not inactivated at separation because the employee may still be working for another Agency.
- If tax withholding paperwork is not collected and entered prior to the first payroll period, withholdings will default to single and zero. State taxes default to Virginia.

Please coordinate with the Agency Payroll Administrator.

Receiving Agency Benefits Administrator - Review the transferring employee's information to ensure the transfer is done correctly and with as little disruption to the employee as possible.

Coordinate with Agency Time and Labor (TL) Administrators to ensure that all employees are assigned the applicable Work Schedule (can be assigned by either a TL Administrator or the employee's supervisor), review their TA eligibilities (e.g., overtime, comp leave, etc.) and leave balance for possible adjustments.

For further information on assigning Work Schedules and entering balance adjustments, see
the Job Aids titled TA_Maintaining Employee Work Schedules and TA374_ Managing
Balance Adjustments. These Job Aids can be found on the Cardinal website in Job Aids
under Learning

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